



Alabama Interactive eGovernment Council Alabama Interactive Service Management Report

May 2002 Contents

In Summary

Marketing/Operations:

Alabama Real Estate Commission

AI Network

www.alabamainteractive.org

Development:

AI Network

Project Report

Completed

In Development

In Planning and Consideration

Service Request

Department of Revenue

Administrative Office of Courts

Other Business/In Closing

IN SUMMARY

MARKETING/OPERATIONS

Alabama Interactive was able to help the Alabama Real Estate Commission (AREC) get ready to kick off its promotion of the new online renewal application by purchasing shirts for the staff. These golf shirts have the AREC emblem embossed on the front and will be used all summer as the AREC IT staff travels the State to get realtors, agents and brokers educated on using the new online services.

The Alabama Interactive Network, located in the NIC/Sprint collocation in Kansas City, KS, is now live and running. We are currently finishing testing to ensure the networks integrity.

The Alabama Interactive web presence is currently under construction. The URL is www.alabamainteractive.org and the page content currently reads, "Hello from Alabama." We are looking to get this presence in production within the next few weeks, keeping very close to the Alabama.gov look and feel. It will be this link that all subscription and online services will be managed.

DEVELOPMENT

Currently we are working with our Server Consolidation team to install and test Alabama Interactive's servers. We are working feverishly with this team to test all aspects of the system ensuring data and system integrity is met. These tests include testing the Web Server, Application Sever, and the Database Servers as well as each application. This is an effort to provide a stable environment for Real Estate Commission's License Renewal Application, which will be shown at their conference next week.

The Development Team is also working with several agencies to provide a breadth of services to the State during this initial phase. These applications include UCC filings, license renewals, online tax filings, and merchant services. Our goal is to provide these applications in the coming months.

PROJECT REPORT

COMPLETED!

Application	Agency	Application Description	Status
Online renewal of Nursing Licenses	Alabama Board of Nursing	This application allows nurses to renew their license online. They can also change their address and personal information.	This application is complete with a release date of September 1.
Online UCC (Uniform Commercial Code) Filings	Alabama Secretary of State	This application allows business entities to file their UCC filings with the Secretary of State through the Internet. The application will accept credit card payment of the filing fee and automatically calculate the appropriate charge.	This application is complete and currently in testing. Production date is scheduled for July 1.
Online Renewal of Real Estate Licenses	Alabama Real Estate Commission	This application allows for the renewal of licenses online by real estate agents, realtors and brokers.	This application is complete and in the final stage of testing. Production date is scheduled for June 15.

IN DEVELOPMENT . . .

Application	Agency	Description	Status	Target Date
Online Tax Filing	Department of Revenue	This application will allow citizens and businesses to file and pay taxes online.	Drafting functional specifications and beginning development	August 1
Payment Portal Merchant Service Agreement	Secretary of State	This will allow SOS to use our Merchant Service Agreement and Payment Portal to accept and transfer funds.	This application is in the prototype stage awaiting testing.	TBD
Online Address Change	Alabama Real Estate Commission	This application allows for the changing or updating of addresses and personal information.	This application is still in development.	TBD

IN DEVELOPMENT (Continued) . . .

Application	Agency	Description	Status	Target Date
Online Reactivation of Nursing Licenses	Alabama Board of Nursing	This application allows nurses to reactivate their license online.	This application is in the prototype stage awaiting testing.	TBD
Online Reinstatement of Nursing Licenses	Alabama Board of Nursing	This application allows nurses to reinstate their license online.	This application is in the prototype stage awaiting testing.	TBD

IN PLANNING AND CONSIDERATION . . .

Application	Agency	Description	Status	Target Date
Hunting and Fishing Licenses/POS	Alabama Department of Conservation and Natural Resources	This application allows users to select from available permits and purchase them on-line. This application allows the purchase of multiple permits with a single transaction and generates a temporary permit immediately.	This project is currently still in the proposal stage. The agency is looking for a total turnkey solution.	TBD
Payment Portal Merchant Service Agreement	Administrative Office of Courts	This application will allow Courts to accept traffic ticket payments online by county	This project is still in the preliminary stage. Waiting to schedule second meeting.	TBD
Online renewal of Builders Licenses	Alabama Home Builders Licensure Board	This application allows for the renewal of licenses online. Allows for the editing of address and personal information.	This project is currently tabled. The agency said they would make contact when they are ready to proceed.	TBD

IN PLANNING AND CONSIDERATION (Continued) . . .

Application	Agency	Description	Status	Target Date
Online Renewal of License	Alabama Association of Bankers	This application allows for the renewal of licenses online.	Awaiting a June 20 th follow up.	TBD

Note: The agencies represented in “Planning and Consideration” are agencies that have committed to having services provided by Alabama Interactive. Other agencies we have met with, but need internal follow up before continuing include: Department of Education, State Personnel Department, Alabama Real Estate Appraisers Board, Alcohol and Beverage Control Board and the Board of Professional Engineers and Land Surveyors.

SERVICE REQUEST

Service Request #9

Alabama Administrative Office of Courts Merchant Service Agreement
Alabama Interactive requests and recommends this service for Alabama Administrative Office of Courts is added to the network as a **charge** service.
Development for the Alabama Interactive Merchant Service application is at no cost to the Alabama Administrative Office of Courts.

Service Request #10

Alabama Department of Revenue Online Filing
Alabama Interactive requests and recommends this service for Alabama Department of Revenue is added to the network as a **charge** service.
Development for the Alabama Interactive Online Filing application is at no cost to the Alabama Department of Revenue.

OTHER BUSINESS / IN CLOSING

With applications becoming operational it is more important than ever to keep momentum. Please keep those good ideas coming... We want to meet with any and every agency out there that is looking for eGovernment solutions.

As always, please feel free to call on me with any questions or comments.

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Respectfully Submitted,

Winn McInnis